

CATALYST GENERAL CONTRACTING.

**AN OPEN LETTER TO OUR
COMMUNITY**



COVID-19 RESPONSE LETTER

For more information, email info@catalystgc.ca

The Coronavirus has heavily impacted all corners of our lives. Very quickly we were forced to adapt how we shop, how we work, live and protect our families as we navigate this new card which no one wished to be dealt.

While the future of your renovation plans may feel uncertain, we're here to share Catalyst's commitment to our clients and the future of our business.

We've always been passionate about health and safety, but on **March 16th** we introduced new safety protocol on all job sites to better protect homeowners, sub trades and our crew. We limited work to unoccupied homes where exposure to homeowners was very minimal. A strict policy was delivered to the team and our affiliated sub-trades who wished to continue working inside homes, which restricted access on all active job sites for 14 days to anyone who was showing symptoms of COVID-19 or had recently travelled outside of Canada. We rescheduled occupied job sites as necessary but were fortunate to keep pushing forward where we could, with most of our sites unoccupied at the time of the virus' spread.

We closely monitored Doug Ford's announcements related to businesses considered essential and implemented new safety measures for our crew at work. Dedicated fleet vehicles and tools were assigned to all crew members with the expectation that everyone was able to travel to and from their assigned job sites solo, to comply with social and physical distancing protocol.

On March 25th we invoked a 14 day shutdown when a member of our crew reported symptoms similar to that of COVID-19. This was a difficult but quick decision made by Andrew and Brady to protect everyone involved.

So, how do we move forward from here? Residential construction is still considered essential by the Provincial Government, but limits gatherings to no more than 5 persons. As of **April 13th** we returned to our unoccupied job sites that were in progress prior to April 4th, 2020 as per Provincial Government regulations so long as it was safe to do so with our newly outlined safety protocol in place. We cannot start any new jobs until further notice but are closely monitoring updates on regulations at all times

What does this mean for anyone who is not currently renovating, but considering a new project?

We're ready to work outside the box to support you through the planning phases of a renovation or addition, or to simply answer any questions or concerns you may have. While we may not be able to start work on new jobs just yet, we are available to work through the important planning phases of your renovation so that we're ready to start work in your home when it is deemed safe to do so.

How can this be done?

Discovery calls and video consultations with our sales team are available and encouraged so that we can stay connected with you! We're evaluating case by case, but in some situations we may be to accommodate site inspections in unoccupied homes. Our Catalyst community is an important and vital part of who we are at our core. Our goal is to work safely and to be there for you. Please reach out to us at info@catalystgc.ca with any questions you may have!

Be well,

A handwritten signature in grey ink, appearing to read "ADY" followed by a flourish, likely representing Andrew Day and Brady Morris.

Andrew Day and Brady Morris

